

# Understanding Your Water Bill



43885 SOUTH GRIMMER BOULEVARD, FREMONT, CALIFORNIA 94538-6348  
 Business Hours: 8 a.m. to 5 p.m., Monday - Friday (510) 668-4299 [www.acwd.org](http://www.acwd.org)

## STATEMENT OF WATER SERVICE AUTO DRAFT - DO NOT PAY

**A. Bill Message:** This area will contain important messages from ACWD.

**BILL MESSAGE**

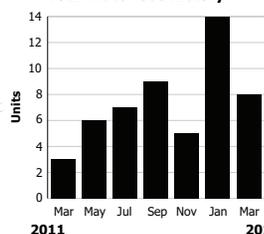
Look for other customer service enhancements, such as web-based self-service features and a redesigned ACWD website later this year.

**B. Consumption Information:** A summary of the amount of water your household or business has used over the past two months.

**CONSUMPTION INFORMATION**

Meter #	Reg.	Prev. Read	Current Read	Current Usage	Year Ago Usage
EB8800	1	49	57	8	3

**Your Water Use History**



**1 unit or CCF (hundred cubic feet) = 748 gallons**

Your average water use over the past year: 185 Gallons Per Day  
 Average water use for households with similar lot size over the past year: 268 Gallons per Day

**C. Consumption Information:** A chart summarizing your water use over the past year.

**D. Consumption Information:** Here single family residents can compare their average water use with the average water use of single family households having a similar lot size.

**E. A "DO NOT PAY" message indicates that you have signed up to have your bill automatically paid. No payment needs to be sent.**

**F. Account Summary:** A summary of your billing information, including the billing period and the due date.

**ACCOUNT SUMMARY**

Account Number:	41033073
Customer Name:	ACWD CUSTOMER
Service Address:	123 MAIN ST
Bill Date:	3/13/12
Billing Period:	1/21/12 - 3/13/12
Days:	53
<b>Due Date:</b>	<b>4/3/12</b>

**G. Account Details:** A breakdown of the total amount due.

**Service Charge:** This charge is based on the size of your meter and covers fixed costs such as meter reading and debt financing.

**Consumption Charge:** This charge is based on the amount of water used during the billing period. If water rates change during your billing period, two consumption charges will appear on your bill – one at the old rate and one at the new rate.

**Miscellaneous Charges:** If applicable, special charges (having your water service turned on or off, establishing an account, etc.) will appear here.

**ACCOUNT DETAILS**

Previous Balance:	\$114.19
Payments - Thank you (1/24/12):	\$114.19 CR
Adjustments:	
<b>WATER SERVICE</b>	
Service Charge:	\$12.55
Consumption Charge: 8 units @ \$2.97	\$23.76
Consumption Charge: 8 units @ \$3.15	\$25.22
<b>MISCELLANEOUS CHARGES</b>	
Return Check Fee	\$25.00
Turn On Regular - Reconnection	\$35.00
<b>TOTAL AMOUNT DUE BY 4/3/12</b>	<b>\$121.53</b>

Alameda County Water District  
 43885 South Grimmer Blvd  
 Fremont, CA 94538-6348  
 (510) 668-4299

**PLEASE RETURN THIS PORTION WITH PAYMENT**

- Please write your account number on the check.
- See reverse for additional information and payment options.

Account Number	Service Address	Due Date	Amount Due
41033073	123 MAIN ST	4/3/12	\$121.53

41033073

Amount Enclosed:

**H. Payment Coupon:** This portion should be returned with your payment made payable to the Alameda County Water District and mailed to the address indicated. Please write your account number on your check. Other payment options are detailed elsewhere in this flier.

ACWD CUSTOMER  
 123 MAIN ST  
 FREMONT, CA 94537

Alameda County Water District  
 P.O. Box 45676  
 San Francisco CA 94145-0676

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