



ALAMEDA COUNTY WATER DISTRICT

43885 South Grimmer Boulevard
Fremont, CA 94538

**RATE AND FEE SCHEDULE
FOR
2026**

Recodified as of October 28, 1999
Through Resolution No. 99-072

and

Amended as of February 12th, 2026
Through Resolution No. 26-007

All rates and charges are effective March 1, 2026, unless otherwise noted.

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SECTION 1:

WATER CONSUMPTION CHARGES AND BIMONTHLY SERVICE CHARGES

A. Rate Schedule for Water Service Inside District

Bills for all metered services inside the boundaries of the District excepting Private Fire Services shall consist of:

1. Bimonthly Service Charge Based on the size of the meter:

<u>Meter Size</u>	<u>Charge per Meter</u> <u>Eff. 3-1-2025</u>	<u>Charge per Meter</u> <u>Eff. 3-1-2026</u>
5/8" & 3/4" meter	\$66.30	\$68.95
1" meter	\$105.94	\$110.18
1-1/2" meter	\$205.00	\$213.20
2" meter	\$323.91	\$336.87
3" meter	\$700.39	\$728.41
4" meter	\$1,255.20	\$1,305.41
6" meter	\$3,177.24	\$3,304.33
8" meter	\$5,555.04	\$5,777.24
10" meter	\$8,329.13	\$8,662.30

The service charge for a special type of meter or for a battery of meters installed on one service in lieu of one meter will be based on the size of a single standard type of meter of equivalent capacity.

The service charge for any meter to a single family residence which has been oversized for purposes of accommodating a fire sprinkler system shall be based on the smallest meter which could have furnished adequate water service if a fire sprinkler system had not been installed.

All first and last month customer bills, and at rate changes, will be prorated in regards to the bimonthly service charge according to the number of days of the billing.

2. Consumption Charge Based on two-month meter readings:

For all billings rendered on or after the effective dates shown until modified:

	<u>Per Hundred Cu. Ft.</u> <u>Eff. 3-1-2025</u>	<u>Per Hundred Cu. Ft.</u> <u>Eff. 3-1-2026</u>
All usage	\$5.17/unit	\$5.38/unit

B. Rate Schedule for Water Service Outside District

Bills for all metered services, excepting Private Fire Services, located outside the boundaries of the District shall consist of:

1. Bimonthly Service Charge Based on the size of the meter:

<u>Meter Size</u>	<u>Charge per Meter</u> <u>Eff. 3-1-2025</u>	<u>Charge per Meter</u> <u>Eff. 3-1-2026</u>
5/8" & 3/4" meter	\$66.30	\$68.95
1" meter	\$105.94	\$110.18
1-1/2" meter	\$205.00	\$213.20
2" meter	\$323.91	\$336.87
3" meter	\$700.39	\$728.41
4" meter	\$1,255.20	\$1,305.41
6" meter	\$3,177.24	\$3,304.33
8" meter	\$5,555.04	\$5,777.24
10" meter	\$8,329.13	\$8,662.30

The service charge for a special type of meter or for a battery of meters installed on one service in lieu of one meter will be based on the size of a single standard type of meter of equivalent capacity.

The service charge for any meter to a single family residence which has been oversized for purposes of accommodating a fire sprinkler system shall be based on the smallest meter which could have furnished adequate water service if a fire sprinkler system had not been installed.

All first and last month customer bills, and at rate changes, will be prorated in regards to the bimonthly service charge according to the number of days of the billing.

2. Consumption Charge Based on two-month meter readings:

For all billings rendered on or after the effective dates shown until modified:

	<u>Per Hundred Cu. Ft.</u> <u>Eff. 3-1-2025</u>	<u>Per Hundred Cu. Ft.</u> <u>Eff. 3-1-2026</u>
All usage	\$5.91/unit	\$6.15/unit

C. Groundwater Replenishment Assessment

A replenishment assessment on the production of groundwater from the groundwater supplies within the District, during the fiscal year beginning July 1, 2024 is fixed at a rate of \$8.00 per acre foot of groundwater so produced for agricultural and (municipal) recreational uses, and \$557.00 per acre foot of groundwater so produced for all other purposes.

The replenishment assessment for any producer operating a water producing facility having a discharge opening not greater than two (2) inches in diameter and providing groundwater for domestic or irrigation uses on an area not exceeding one (1) acre in extent, shall be nil, such amount being determined to be the replenishment assessment to be paid by such producer.

D. Private Fire Services

1. Bimonthly Service Charge Based on the size of the fire service line:

<u>Fire Service Diameter</u>	<u>Fire Service Rates Eff. 3-1-2025</u>	<u>Fire Service Rates Eff. 3-1-2026</u>
3/4"	\$8.92	\$9.28
1"	\$9.13	\$9.50
2"	\$11.21	\$11.66
4"	\$24.14	\$25.11
6"	\$53.51	\$55.65
8"	\$104.16	\$108.33
10"	\$180.34	\$187.55
12"	\$285.93	\$297.37

Private Fire Services may not be used for any purpose other than fire protection without the express written consent of the District, the holder of the Private Fire Service account, and all other affected agencies with jurisdiction over the proposed use. There shall be no charge for water used through such services in extinguishing accidental fires, but any water lost through leakage or used in violation of the District's Regulations shall be paid for at double the rate for general use, and such use may be subject to other penalties and costs.

E. Public Fire Services

Except fire hydrants effectively covered by contracts (pursuant to Resolution No. 727 adopted on June 28, 1961), there shall be a monthly charge for any public fire hydrant of \$3.00 per hydrant. There shall be no charge for water used through such public fire hydrants in extinguishing fires or other fire purposes.

F. Fire Hydrant Meter Charges

Applicants for temporary water service shall be subject to the requirement of a refundable deposit for use of a fire hydrant meter and backflow prevention device loaned to applicant by the District as follows:

<u>Meter Size</u>	<u>Deposit Amount</u>
3" Meter + RP Device	\$2,340.00

All fire hydrant meters will be issued for a period of not to exceed eleven months. Fire hydrant meters not returned by the stated due date will be subject to a field investigation/follow-up charge of \$130.00. Upon termination of service and return of the hydrant meter to the District, the District shall refund the deposit, less any unpaid water usage, field investigation/follow-up and hydrant meter repair charges.

Bills for all metered service from a fire hydrant meter shall be consistent with the rate schedule identified in Section 1A.

On a bimonthly basis, the District shall issue to each fire hydrant meter customer a meter read request form. It is the customer's responsibility to note the hydrant meter reading and return that information to the District by the stated due date. Based upon the information submitted, a water billing will be issued. If the meter reading information is not received within 15 days of the stated due date, a field investigation/follow-up charge of \$110.00 will be levied.

All usage of Fire Hydrant Meters must be in conformance with District Regulations. Fire Hydrant Meters may only be connected to public fire hydrants which are owned and operated by the District and which are integral to the District's public water distribution system. Fire Hydrant Meters may not be connected to private fire hydrants or private fire systems without the express written consent of the District, the holder of the Private Fire Service account, and all other affected agencies with jurisdiction over the proposed use.

There shall be a 3" Inside District bimonthly service charge based on the current rate. These charges are effective April 1, 2023.

G. Metered Jumper Assembly Charges

Applicants for a metered jumper assembly shall pay a monthly rental fee for the use of the metered jumper assembly and shall be required to provide a refundable deposit to the District as follows:

<u>Metered Jumper Assembly Size</u>	<u>Deposit Amount</u>	<u>Monthly Rental</u>
6" Meter + RP Device	\$ 5,748	\$ 278

All metered jumper assemblies will be issued for a period of not more than six months. Upon successful completion of the closure connection for a public water system extension and return of the metered jumper assembly to the District, the District shall refund the deposit, less any unpaid water usage and metered jumper assembly repair or replacement costs. Should the device not be timely returned, or should the cost of damage, repair or water consumption exceed the available deposit amount, the remaining amount shall become due and payable by the applicant and may be deducted from the Engineering Fee deposit for projects with a public water system extension (PWSE) agreement.

All water delivered through a metered jumper assembly shall be billed in accordance with the rate schedule identified in Section 1.A.2. Upon return of the device, the District shall review the usage from the meter and issue a water billing for the total consumption.

If the District does not have a metered jumper assembly available at the time requested, an alternate jumper assembly shall be provided by the applicant in accordance with the Standard Specifications, and the District shall calculate the estimated volume of water required for flushing and testing the main and other related water use, and this value shall be used for water billing.

All usage of metered jumper assemblies must be in conformance with District Regulations. Metered jumper assemblies may only be connected to the public water system as directed by the District. Any use of the metered jumper assemblies not in conformance with District Regulations and their approved location and use may result in the revocation of the contractor's Permit for Public Water System Construction.

H. Estimated Consumption

If the District is unable to calculate actual water consumption due to a damaged or inaccessible water meter or unavailable consumption information for a fire hydrant meter, a water billing will be issued with estimated consumption based upon the same period in the previous year or some other reasonable means of estimated consumption. At such time as actual consumption information is made available, a billing adjustment will be issued.

I. Customer Deposit

The District shall charge a deposit for continued water service to those customers who have failed to maintain a good credit record with the District due to (1) bankruptcy; (2) tendering payment of bills with checks that are returned, failed electronic fund transfers, credit card reversals, or any similar failed payments on two or more occasions within a 24 month period; (3) if their meter has been removed for non-payment; (4) if their water service has been terminated due to non-payment; or (5) where the customer of record's credit worthiness comes into question. The deposit must be paid by cash, money order, or cashier's check, and shall be a sum equal to two times the average bimonthly water bill for that customer during the preceding twelve (12) month period. The District will return the customer's deposit, without interest, after the customer has maintained a good credit record by paying all water bills with good funds and by the stated due date for a period of twenty-four (24) consecutive months or upon termination of water service and payment in full of all closing bill charges owed to the District by the customer, whichever occurs first. For those customers who have failed to maintain a good credit record with the District, the District reserves the right to bill customers on a monthly basis at its sole discretion.

J. Landlord Responsibility after Tenants Default

The District will require current and future property owners to put the water service in their name after one tenant at any one location over any period of time fails to pay the closing bill.

K. Customer Assistance Program

Customer Assistance Program: Eligible customers may apply for financial assistance by completing a Help on Tap application. Qualified customers who satisfy the District eligibility guidelines will receive a credit equal to 100% of the bimonthly service charge for a 5/8" and 3/4" meter for 18-billing cycles or three-years. Qualified customers may reapply after the term expires. The income limit for eligibility is the greater of 50% of Area Median Income or 250% of the Federal Poverty Level.

Crisis Assistance Program: Customers who meet the same income requirements as Help on Tap and comply with other Crisis Assistance Program rules may also apply for and receive crisis assistance of up to \$200 applied to an outstanding account balance. This benefit may be received by approved customers once every two years, subject to available program funding.

L. Drought Surcharges

To ensure that the District receives sufficient revenues to cover its cost of providing water service when consumption decreases due to a water shortage emergency, such as a drought, the District has adopted drought surcharges. Drought surcharges are set up incrementally to reflect the levels of water shortage emergency the District has defined in its Urban Water Management Plan, specifically the Water Shortage Contingency Plan. In a declared water shortage emergency, drought surcharges, as shown below, and if implemented by the Board of Directors, will be in addition to, and on top of, the base per unit water consumption rate for both inside and outside District customers as set forth in previous subsections 1.A. and 1.B.

Water Shortage Contingency Plan Stage	Reduction in Water Demand	Effective	Effective	Effective	Effective
		March 1, 2025	March 1, 2026	March 1, 2025	March 1, 2026
		Unit Drought Surcharge (\$/unit)	Unit Drought Surcharge (\$/unit)	Commodity Rate Plus Drought Surcharge (\$/unit)	Commodity Rate Plus Drought Surcharge (\$/unit)
0	0%	\$0.00	\$0.00	\$5.17	\$5.38
1	10%	\$0.56	\$0.58	\$5.73	\$5.96
2a	15%	\$0.89	\$0.92	\$6.06	\$6.30
2b	20%	\$1.26	\$1.31	\$6.43	\$6.69
3a	25%	\$1.67	\$1.74	\$6.84	\$7.12
3b	30%	\$2.15	\$2.24	\$7.32	\$7.62
4	40%	\$3.35	\$3.48	\$8.52	\$8.86
5	50%	\$5.02	\$5.22	\$10.19	\$10.60
6	60%	\$7.53	\$7.83	\$12.70	\$13.21

Drought surcharges are a contingency and may be implemented in the event that water supplies are not sufficient to meet customer water demands and the District is in a declared water shortage emergency. The District will provide customers with 30 days advance notice before implementing any drought surcharges. Drought surcharges will be rescinded no later than at the conclusion of the water shortage emergency.

SECTION 2:

FEES AND CHARGES TO ESTABLISH WATER SERVICE

A. Facilities Connection Charges (FCC)

All applicants, prior to connecting to a water main, prior to increasing the size of an existing water meter, shall pay the comprehensive Facilities Connection Charges as listed below.

1. FCC for SB 330 Projects

SB 330 projects with applications completed before May 1, 2024, the applicant shall pay the FCC under the then-current fee schedule when the application was submitted and deemed complete and adjusted annually based on the ENR CCI for the San Francisco Bay Area. The annual adjustment will continue for as long as that permit remains “valid.”

SB 330 eligible projects include: 1) residential only (not including hotels) projects that create two or more new dwelling units on a project; 2) a mixed-use development consisting of residential and nonresidential uses with at least two-thirds of the square footage of the project designated for residential use (not including hotels), including dwelling units and any uses accessory to the residential units; 3) transitional housing or supportive housing projects.

i. Residential Meter Facilities Connection Charges (FCC)

<u>Category</u>	<u>May 1, 2020</u>	<u>May 1, 2021</u>	<u>May 1, 2022</u>	<u>May 1, 2023</u>	<u>May 1, 2024</u>
SFR Incremental Portion	\$6,057	\$6,056	\$6,056	\$6,056	\$6,055
SFR Equity Buy-in Portion	\$2,849	\$3,049	\$3,250	\$3,450	\$3,651
SFR Comprehensive FCC	\$8,906	\$9,105	\$9,306	\$9,506	\$9,706
MFR Incremental Portion	\$5,087	\$5,086	\$5,086	\$5,085	\$5,085
MFR Equity Buy-in Portion	\$2,115	\$2,353	\$2,591	\$2,830	\$3,067
MFR Comprehensive FCC	\$7,202	\$7,440	\$7,677	\$7,915	\$8,152

Category 1 includes single family residential (SFR) detached houses whose combined domestic and irrigation water demands can be met with up to a 1-1/2 inch meter. Category 1 also includes single family residential that has an attached Accessory Dwelling Unit (ADU) as described in Government Code Sections 66324(b) (the ADU will be separately assessed as a multi-family unit). Single family detached houses whose combined domestic and irrigation water demands can be met only with a meter sized 2-inches or larger shall pay Facilities Connection Charges set

forth in Section 2.A.1.iii. Category 2 includes multi-family residential (MFR) where there are multiple dwelling units such as duplexes; mobile homes; new accessory dwelling units (as defined by Government Code §66324(d), even if separately metered) constructed along with a new single family residential unit on the same lot; live/work units; and apartments, condominiums, townhouses or other buildings with two or more dwelling units, except those that meet the criteria for the Residential Dormitory Meter Facilities Connection Charges set forth in Section 2.A.1.ii (a) through (e).

ii. Residential Dormitory Meter Facilities Connection Charges (FCC)

FCC Effective May 1, 2026, for SB 330 Projects with Applications Completed Prior to the Listed Date

Category	May 1, 2020	May 1, 2021	May 1, 2022	May 1, 2023	May 1, 2024
Dorm Incremental Portion	\$3,634	\$3,634	\$3,633	\$3,632	\$3,632
Dorm Equity Buy-in Portion	\$1,712	\$1,832	\$1,952	\$2,069	\$2,191
Dorm Comprehensive FCC	\$5,346	\$5,466	\$5,585	\$5,701	\$5,823

Only for those developments that meet all of the following criteria:

- a) Three (3) or more residential units;
- b) One bedroom or studio, single occupancy units;
- c) One bathroom maximum;
- d) Individual unit area less than or equal to 540 square-feet; and
- e) Common kitchen facilities and only limited kitchen facilities in each unit.

iii. Non-Residential Meter Facilities Connection Charges (FCC) (potable)

FCC Effective May 1, 2026, for SB 330 Projects with Applications Completed Prior to the Listed Date

Meter Size	May 1, 2020	May 1, 2021	May 1, 2022	May 1, 2023	May 1, 2024
5/8" Incremental Portion	\$6,057	\$6,056	\$6,056	\$6,056	\$6,055
5/8" Equity Buy-in Portion	\$2,849	\$3,049	\$3,250	\$3,450	\$3,651
5/8" Comprehensive FCC	\$8,906	\$9,105	\$9,306	\$9,506	\$9,706
3/4" Incremental Portion	\$9,085	\$9,085	\$9,084	\$9,083	\$9,082
3/4" Equity Buy-in Portion	\$4,274	\$4,576	\$4,876	\$5,176	\$5,477
3/4" Comprehensive FCC	\$13,359	\$13,661	\$13,960	\$14,259	\$14,559
1" Incremental Portion	\$15,142	\$15,141	\$15,141	\$15,140	\$15,139
1" Equity Buy-in Portion	\$7,123	\$7,625	\$8,126	\$8,629	\$9,130
1" Comprehensive FCC	\$22,265	\$22,766	\$23,268	\$23,769	\$24,269
1.5" Incremental Portion	\$30,285	\$30,285	\$30,285	\$30,284	\$30,282

1.5" Equity Buy-in Portion	\$14,246	\$15,250	\$16,254	\$17,257	\$18,261
1.5" Comprehensive FCC	\$44,531	\$45,535	\$46,538	\$47,541	\$48,543
2" Incremental Portion	\$48,455	\$48,454	\$48,453	\$48,452	\$48,450
2" Equity Buy-in Portion	\$22,794	\$24,401	\$26,007	\$27,613	\$29,218
2" Comprehensive FCC	\$71,249	\$72,855	\$74,460	\$76,065	\$77,668
3" Incremental Portion	\$105,995	\$105,994	\$105,994	\$105,992	\$105,989
3" Equity Buy-in Portion	\$49,862	\$53,377	\$56,892	\$60,405	\$63,916
3" Comprehensive FCC	\$155,858	\$159,371	\$162,887	\$166,397	\$169,906
4" Incremental Portion	\$181,705	\$181,705	\$181,706	\$181,705	\$181,699
4" Equity Buy-in Portion	\$85,479	\$91,504	\$97,528	\$103,553	\$109,575
4" Comprehensive FCC	\$267,183	\$273,209	\$279,234	\$285,258	\$291,273
6" Incremental Portion	\$408,838	\$408,838	\$408,841	\$408,840	\$408,828
6" Equity Buy-in Portion	\$192,326	\$205,884	\$219,441	\$232,997	\$246,545
6" Comprehensive FCC	\$601,164	\$614,721	\$628,282	\$641,836	\$655,373
8" Incremental Portion	\$484,548	\$484,547	\$484,551	\$484,549	\$484,536
8" Equity Buy-in Portion	\$227,941	\$244,008	\$260,078	\$276,144	\$292,201
8" Comprehensive FCC	\$712,490	\$728,556	\$744,629	\$760,693	\$776,738

2. FCC for Non-SB 330 Projects and for SB 330 Projects with Applications Completed on or after May 1, 2024

All applicants, prior to connecting to a water main, prior to increasing the size of an existing water meter, shall pay the comprehensive Facilities Connection Charges as listed below. The FCCs effective May 1, 2026, as listed below have been adjusted for previously approved annual inflation. Annually on May 1 of each year until the District completes a new Facility Connection Charge study, these amounts will be adjusted for inflation based on the Engineering News-Record Construction Cost Index (ENR CCI) for the San Francisco Bay Area.

i. Residential Meter Facilities Connection Charges (FCC)

<u>Category</u>	<u>Effective May 1, 2026</u>
SFR Incremental Portion	\$7,463
SFR Equity Buy-In Portion	\$3,630
1. SFR Comprehensive FCC	\$11,093
MFR Incremental Portion	\$6,269
MFR Equity Buy-In Portion	\$3,049
2. MFR Comprehensive FCC	\$9,318

Category 1 includes single family residential (SFR) detached houses whose combined domestic and irrigation water demands can be met with up to a 1-1/2 inch meter. Category 1 also includes single family residential that has an attached Accessory Dwelling Unit (ADU) as described in Government Code Sections 66324(b) (the ADU will be separately assessed as a multi-family unit). Single family detached houses whose combined domestic and irrigation water demands can be met only with a meter sized 2-inches or larger shall pay Facilities Connection Charges set forth in Section 2.A.2.iii. Category 2 includes multi-family residential

(MFR) where there are multiple dwelling units such as duplexes; mobile homes; new accessory dwelling units (as defined by Government Code §66324(d), even if separately metered) constructed along with a new single family residential unit on the same lot; live/work units; and apartments, condominiums, townhouses or other buildings with two or more dwelling units, except those that meet the criteria for the Residential Dormitory Meter Facilities Connection Charges set forth in Section 2.A.2.ii (a) through (e).

ii. Residential Dormitory Meter Facilities Connection Charges (FCC)

<u>Category</u>	<u>Effective May 1, 2026</u>
Dorm Incremental Portion	\$4,477
Dorm Equity Buy-In Portion	\$2,178
Dorm Comprehensive FCC	\$6,655

Only for those developments that meet all of the following criteria:

- a) Three (3) or more residential units;
- b) One bedroom or studio, single occupancy units;
- c) One bathroom maximum;
- d) Individual unit area less than or equal to 540 square-feet; and
- e) Common kitchen facilities and only limited kitchen facilities in each unit.

iii. Non-Residential Meter Facilities Connection Charges (FCC) (potable)

<u>Meter Size</u>	<u>Effective May 1, 2026</u>
5/8" Incremental Portion	\$7,463
5/8" Equity Buy-In Portion	\$3,630
5/8" Comprehensive FCC	\$11,093
3/4" Incremental Portion	\$11,196
3/4" Equity Buy-In Portion	\$5,446
3/4" Comprehensive FCC	\$16,642
1" Incremental Portion	\$18,660
1" Equity Buy-In Portion	\$9,077
1" Comprehensive FCC	\$27,737
1.5" Incremental Portion	\$37,321
1.5" Equity Buy-In Portion	\$18,153
1.5" Comprehensive FCC	\$55,474
2" Incremental Portion	\$59,715
2" Equity Buy-In Portion	\$29,045
2" Comprehensive FCC	\$88,760
3" Incremental Portion	\$130,626
3" Equity Buy-In Portion	\$63,538
3" Comprehensive FCC	\$194,164
4" Incremental Portion	\$223,931
4" Equity Buy-In Portion	\$108,922
4" Comprehensive FCC	\$332,853
6" Incremental Portion	\$503,846

6" Equity Buy-In Portion	\$245,076
6" Comprehensive FCC	\$748,922
8" Incremental Portion	\$597,150
8" Equity Buy-In Portion	\$290,461
8" Comprehensive FCC	\$887,611

Charges in Section 1.A.1.iii and 2.A.2.iii shall not be assessed for dedicated irrigation meters serving limited common area landscaping located on private property within a residential project with a residential homeowners association serving as the account holder for a separate irrigation meter.

If the District determines that the category of water use for a meter does not fit the above-described categories of water use, then the Board shall set a specific Facilities Connection Charge for that meter based on the projected demand on District facilities.

No application for meters sized larger than 2-inches shall be accepted by the District until the applicant has submitted standardized calculations, in a form acceptable to the District, confirming the requested meter size conforms to the applicable American Water Works Association Standard and is appropriate for the application. The District reserves the right to determine the appropriate meter size for any application and may determine such information is necessary in support of any application, regardless of requested meter size.

No meter will be installed until all applicable charges for District work and the applicable Facilities Connection Charge have been paid. No application for connection to a water main will be accepted by the District until and unless one of the following applicable criteria has been met:

a. Meter or water service to be connected to an existing main

Determination by the District of the issuance of a valid building permit from the appropriate city and agreement to the terms specified on the District's application.

b. Meter or water service to be connected to a new main installed by applicant

Determination by the District of the issuance of a valid building permit from the appropriate city, agreement to the terms specified on the District's application, execution of a Public Water System Extension Agreement, and conformance with the terms and conditions thereof.

B. Meter Installation Charges

When the premises to which water is to be furnished requires a meter, the applicant shall pay an installation charge based upon all costs of the installation including meters and appurtenances. Meters not installed within one (1) year from date of meter installation payment shall be subject to connection and meter charges in effect at time of installation. The District shall retain the ownership of all meters and service lines to meters.

Applicants desiring to increase the size of their existing meter and/or service line may do so provided other consumers are not thereby deprived of adequate service (equal to their existing service). The applicant shall pay the total District cost to make such a change.

Applicants desiring to decrease the size of their meter shall pay the total District cost to make such a change.

A meter may be moved at the request of a property owner from one location to another on the premises being served, provided the new location is approved by the District and the owner pays the total District cost to make the relocation.

On jobs for which there is no fixed installation charge, applicants are required to deposit with the District an amount equal to the estimated total District cost. Final billings to the applicant will be based on actual total District cost.

Meter installation charges will be assessed as follows effective May 1, 2025:

<u>Meter Size</u>	<u>Residential Meter Set Charge In Existing Meter Box (Per Meter)</u>
3/4" meter	\$424.00
1" meter	\$439.00
1-1/2" meter	\$874.00

C. Annexation Fee

Applicants for permanent water service whose premises are in territories outside of Alameda County Water District boundaries shall apply for annexation to the District in accordance with procedures set by the District and the Local Agency Formation Commission of Alameda County.

Territories which annex to the District shall, when so determined by District, become part of existing improvement districts. Such territories shall also be subject to taxes imposed by District for payment of State Water Project Contract costs.

Annexation Fees shall be paid by all applicants requesting annexation of territory into the District. Applicants shall deposit with the District an amount equal to the estimated total cost of District services related to the annexation including any necessary third party and/or legal costs. Supplemental deposits may be required as needed to maintain sufficient funding as a condition of the District providing continued services related to the annexation project. Final billings to the applicant will be based upon actual total District cost.

D. Public Water System Extension Engineering Fees

Public Water System Extension Engineering Fees shall be paid by developers of lands within the District prior to issuance of Alameda County Water District permits, or award of construction contracts for District-installed mains associated with development projects. Applicants shall deposit with the District an amount equal to the estimated total cost of District services related to the development project. Supplemental deposits may be required as needed to maintain sufficient funding as a condition of the District providing continuing services to the project. Final billings to the applicant will be based upon actual total District cost.

SECTION 3:

ADMINISTRATIVE CHARGES

A. Account Establishment

All new customers and customers moving from one location to another within the District service area are assessed an Account Establishment Fee of \$13.00 on their first bill.

B. Field Charge (FC)

A Field Charge of \$50.00 is hereby fixed for any customer requesting service or requiring on-site notification at any location that requires a field service visit.

C. After Hours Connection Charge

A charge of \$150.00 is hereby fixed as the charge for any customer for connecting new water service after 4:00 p.m. weekdays, on weekends or on holidays.

D. Damaged Angle Stop Charge

A charge of \$370.00 is hereby fixed as the repair charge to be paid by any person responsible for the repair of a damaged angle stop.

E. Damaged Lock Charge

A charge of \$14.00 is hereby fixed as the replacement charge to be paid by any person responsible for the replacement of a damaged or missing lock.

F. Reconnection Charge

The following charges are hereby fixed as the service charges to be paid by any persons whose water service has been terminated for nonpayment of water charges or for willful violations of the mandatory restrictions on water use set forth in District Ordinances, and that said service shall not be resumed until such service charges and all other delinquent water charges are paid in full.

Weekdays – 8:00 a.m. to 4:00 p.m.	\$ 50.00
After 4:00 p.m. Weekdays, Weekends and Holidays	\$ 150.00
For Replacement of a Pulled Meter & Turn-On	\$ 115.00

G. Charge for Returned Checks, Failed Electronic Fund Transfers, Credit Card Reversals and Similar Failures

The charge is fixed at \$5.00 for each check returned to the District from a bank, for failed electronic fund transfers, for credit card reversals and for any similar failures.

H. Late Bill Payment Fee

Customers with delinquent water bills are subject Late Bill Payment Fees, which are determined by the length of the delinquency.

Reminder Notice Mailing Fee	\$ 5.00
Field Charge (48 Hour Door Notice)	\$ 20.00
Field Charge (Service Shut Off)	\$ 20.00

I. Advanced Metering Infrastructure (AMI) Radio Transmission Unit Program Opt-Out Fees

Customers who opt-out of the Advanced Metering Infrastructure Radio Transmission Unit Program will be subject to the following fees:

One-Time Account Setup Fee (One-time)- \$125

Manual Meter Reading Fee (Recurring every billing cycle) - \$48

Self-Read Meter Fee (Recurring every billing cycle) - \$15

Missed or Late Submission of Self-Read Meter Data Fee (Each Occasion) - \$48

SECTION 4:

OTHER FEES AND CHARGES

A. Permit Fees for Wells, Other Excavations, and Exploratory Holes

The following permit fees shall be charged for the specified classifications of work:

1. Wells*

- Construction or Destruction of Well \$ 725.00
- Repair or Reconstruction of Existing Well \$ 515.00
- Classify Well as Inactive (Per Year) \$ 90.00

**Except Vapor Wells with casing <2 inches in diameter, see Exploratory Holes*

2. Other Excavations

- Construction or Deconstruction of Cathodic Protection Well, Inclinator, Vibrating Wire Piezometer, or Elevator Shaft \$ 725.00
- Repair or Reconstruction of an Existing Cathodic Protection Well, Inclinator, Vibrating Wire Piezometer, or Elevator Shaft \$ 515.00
- Construction, Repair, Reconstruction, or Destruction of Dewatering Wells, Cleanup Site Excavations, Shafts, Tunnels, Directional Boreholes, Support Piers, Piles, Caissons, Wick Drains, or Other Excavations
 - 10 or fewer \$ 515.00
 - Each over 10 \$ 90.00
- Classify Other Excavation as Inactive (Per Year) \$ 90.00

3. Exploratory Holes and Vapor Wells (casing <2 inches in diameter)

- Construction and/or Destruction
 - 4 or fewer \$ 515.00
 - Each over 4 \$ 90.00

In the event a permit was required, and the owner/customer failed to obtain a permit, the owner/customer must obtain the required permit and the permit fee will be double the permit fee established above.

If the work requires District services on a particular schedule or sequence (5 business days or greater) that results in additional costs, the District will charge fees to recover the actual field related costs incurred by the District due to the additional District services required.

The Cities of Fremont, Newark and Union City are exempt from paying permit fees. All other public agencies shall pay permit fees unless otherwise contrary to federal or state law.

B. Inspection/Testing of Backflow Prevention Device

The District shall charge \$95.00 for the testing and inspection of a backflow prevention device.

C. Leak Adjustments, Unexplained Consumption Meter Testing Charges, and Billing Adjustments

1. Leak Adjustments

Customers are required to keep their plumbing and service pipes, and all facilities on the customer's side of the meter in good order and are required, at their own expense, to locate and repair any leaks. It is not the District's responsibility to locate or repair any water facilities on the customer side of the meter. No allowance will be made on a customer's bill for loss of water, once said water is delivered to the customer's side of the water meter, except as provided below:

- a) After the leak is repaired, the District may, upon request of a customer and upon receipt of satisfactory documentation that the leak has been repaired, adjust that customer's bill in the case of loss of water due to circumstances beyond the reasonable control of that customer for plumbing failure on the customer's side of the meter due to normal "wear and tear." A leak adjustment will not be granted for any other reason, including for example water loss due to theft, vandalism, or other third party actions.
- b) Authorized leak adjustments will not exceed one-half of the excess usage as compared to the usage for the same period in the previous year(s). No more than one (1) leak adjustment will be granted in any twenty-four (24) month period. Adjustments will be limited to a maximum of \$200.00 for residential accounts, and \$500.00 for non-residential accounts. Any exceptions to the maximum limits must be approved by the General Manager with a written agreement signed by the customer and General Manager.
- c) A determination of whether an adjustment or an exception to the maximum limits is granted, and if so, the amount thereof shall be made at the sole discretion of the District and shall be final. In making such determination, the District shall consider the following: (1) the customer's opportunity, if any, to detect the water loss; (2) any negligence, inaction, or fault of the customer regarding the plumbing failure and water loss; (3) the promptness with which the water loss was discovered, stopped, and repaired; and (4) the customer's past consumption record.

2. Unexplained Consumption Meter Testing Charges

If a customer has higher than usual consumption and after reasonable investigation has determined it is not due to a leak on the customer side of the meter, the customer

may request that the District's water meter be examined and tested to determine if the water meter is faulty.

In order to test the water meter it must be removed, and therefore a new meter will be installed in its place. The District will schedule a date and time for the meter to be tested during normal District business hours, and the customer will be invited to be present for the test. If the customer cannot be present for the meter test, then the customer must accept the District's testing results, which will be provided to the customer. The District operates a meter testing bench that is industry approved and rated. The costs to test the meter are as follows:

<u>Size of Meter</u>	<u>Testing Charges</u>
3/4" Meter	\$162.00
1" Meter	\$199.00
1-1/2" Meter	\$546.00
2" Meter	\$633.00
3" Meter	\$1,998.00
4" Meter	\$2,435.00
6" Meter	\$3,683.00
8" Meter	\$4,540.00
10" Meter	\$16,027.00

If the meter accuracy complies with the American Water Works Association (AWWA) standard (latest version) for the meter type installed at the customer's location, namely the AWWA C715 standard for ultrasonic type meters and AWWA C700 standard for positive displacement type meters, then the water meter is not faulty and there will be no billing adjustment granted. If the meter accuracy test result exceeds the American Water Works Association (AWWA) standard (latest version) for the meter type installed at the customer's location, then the District will refund the testing charge to the customer and a billing adjustment will be granted. Any exceptions to the maximum limits must be approved by the General Manager with a written agreement signed by the customer and General Manager.

The billing adjustment shall be re-calculated and credited proportional to the rate of the meter failure for a period not to exceed twelve-months prior to the date of when the meter test was requested.

The District will retain and store the meter for one year after the test is completed.

3. Billing Adjustments

When a customer makes the discovery that a condition exists with a water bill that is the result of an extraordinary circumstance which is beyond the control of the customer, the Customer Service Manager, or their authorized representative, may adjust the customer's water bill as set forth below. An adjustment may be granted only when the District finds all the following conditions to exist:

- a) Customer shall notify the District as soon as they discover the extraordinary circumstance and shall provide a written description of the circumstance for requesting a billing adjustment.

- b) That in any situation in which the request for a billing adjustment is based upon the malfunction, breakage, or failure of a component of the customer-owned water service system, no billing adjustment shall be granted until it has been proven that repairs or replacements of the malfunctioning, broken or failed component have been performed.

Any exceptions to the above must be approved by the Manager of Finance, or designee, with a written agreement signed by the customer and the District. The District may make a billing adjustment when the District discovers an extraordinary circumstance as well.

The following limitations shall apply:

- a) Overcharges shall not be re-calculated and credited to accounts for a period exceeding twelve-months prior to the discovery of an error, or the date the bill was questioned, whichever occurs earlier.
- b) Undercharges shall not be re-calculated and billed to accounts for a length of time exceeding the twelve-month period prior to the discovery of an error.
- c) In the case of crossed meters, the District would adjust both parties for overcharges and undercharges for a period of up to one year from the date of discovery.

Customers who dispute their adjustment or request an investigation regarding services or charges set forth in the bill must submit a written statement to the District's Customer Service Department describing in detail the basis for the dispute or investigation. The District will evaluate the information provided by the customer and investigate the matter. The Manager of Finance, or designee, in consultation with the General Manager, or designee, shall make a decision based upon all the available information and shall have the authority to adjust the amount due in a fair and equitable manner, as appropriate. The decision of the Manager of Finance shall be final.

D. Inspection of Public Records – California Public Records Act

- 1. Requests All requests for District records shall be addressed in accordance with the District's Policy on Inspection of Public Records.
- 2. Fees There are no fees for inspecting public records of the District. However, the District may charge for the direct costs of duplication of the record and the cost for data compilation, extraction, or programming to produce the record.

For copies of records, the District may charge the following fees:

- (1) for documents up to 11"x17" in size: \$0.10 per page
- (2) for documents larger than 11"x17": \$0.15 per page
- (3) for electronic records made available in hard copy format: \$0.75 per CD
- (4) for all other records: actual costs of duplication
- (5) for data compilation, extraction, or programming (associated with electronic records) to produce the record requested: \$50 per hour for all time expended in excess of 15 minutes

In addition, if a record is to be certified or authenticated, there will be an additional charge of \$1.00 for each certificate with seal affixed.

E. Hydrant Flow Test Charge

A charge of \$257 is hereby fixed as the charge for each field fire flow test, effective May 1, 2025.

F. Customer Side Service Line Reconnection Charges

Reconnection Costs The District will, as a means of minimizing impacts and service outages to its customers, perform all work that is required to reconnect customer service lines and water service appurtenances; when a reconnection is needed as a result of water facility relocations associated with a public agency or municipality improvement project within the public right of way. When customer side service line reconnections are so required the District will apply the following flat rate unit charges for the reconnection work and collect these charges from the public agency or municipality constructing the improvement project:

- | | | |
|-----|---|--------|
| (1) | Reconnection of Residential and Non-Residential Meter through 1-1/2 Inches | \$ 400 |
| (2) | Reconnection of Residential Fire System (charge is in addition to meter reconnection charge) | \$ 100 |
| (3) | Relocation and Reconnection of Backflow Prevention Device through 1-1/2 Inches (charge is in addition to meter reconnection charge) | \$ 200 |

G. Electric Vehicle Charging Fee

The District has three electric vehicle charging stations located at 43885 South Grimmer Boulevard, Fremont. The charge for use of each station is \$0.43 per kilowatt hour.

H. Flow Restrictor Installation and Removal

The District shall charge \$198.00 during business hours and \$384.00 after hours to install or remove a flow restrictor where water use associated with the meter is in violation of a water waste prohibition, water use restriction, or water use regulation set forth in a District Ordinance. Business hours are defined as Monday through Friday 8 a.m. until 5 p.m. excluding District holidays.

<u>Meter Size</u>	<u>Installation or Removal Charge During Regular Business Hours</u> (M-F 8 a.m. - 5p.m, excluding District holidays)	<u>After Hours</u> (after 5 p.m. M-F and weekends)
5/8", 3/4", 1" and 1-1/2"	\$198.00	\$384.00"

I. Meter Tampering

The following charges are hereby fixed as the service charges to be paid by any persons who have been determined to have tampered with the Advanced Metering Infrastructure (AMI) meters that generate service alerts or otherwise prevent the AMI meter from transmitting data.

(1) Meter Tampering Investigation	\$75.00
(2) Meter Tampering/End Point Replacement	\$190.00
(3) Meter Tampering/Meter Replacement	
3/4" Meter	\$424.00
1" Meter	\$439.00
1-1/2" Meter	\$874.00

SECTION 5:

WATER CONSERVATION REBATES AND INCENTIVES

The rebates and incentives listed in this section are effective as of March 1, 2025, until programs are revised or discontinued. The rebate amounts set forth in subsections A – E below are maximum amounts and are only offered subject to availability of funds and in compliance with rebate program rules. Rebate program rules are available online at www.acwd.org or by contacting the District's Water Conservation Department.

A. Turf Removal Rebate (also known as Lawn Be Gone Rebates or Water Efficient Landscape Rebates)

All District customers can receive a rebate of \$2 per square foot for converting their lawns to a water-efficient landscape. The rebate amount is based on the number of square feet of lawn converted. Single family residential customers are eligible for up to a maximum of \$3,000. Commercial, Industrial, Institutional, Multifamily, and Homeowner Association customers are eligible for up to a maximum of \$20,000.

B. Rain Barrel Rebates

All District customers can receive a rebate of \$50 per rain barrel for the purchase and installation of qualifying rain barrels. Limit of two rebates per customer.

C. Ultra-High Efficiency Toilet (UHET) / High Efficiency Urinal (HEU)

Commercial, Industrial, Institutional Customers: District's Commercial, Institutional, and Industrial customers can receive a rebate of \$150 per UHET or HEU for replacing a higher volume toilet or urinal with an ultra-high efficiency toilet (UHET) and/or high efficiency urinal (HEU).

Multifamily Residential Properties: District's multifamily residential property owner customers can receive a rebate of \$70 per UHET for replacing higher volume toilets with ultra-high efficiency toilets at their site.

D. Weather-Based Irrigation Controllers (WBIC)

Large Landscape Customers: District's Commercial, Industrial, Institutional, Multifamily, and Homeowner Association customers with large landscaped common areas can receive a rebate of \$30 per active station for replacing a conventional irrigation controller with a Weather-Based Irrigation Controller (WBIC), that uses local or onsite weather information to determine the irrigation schedule.

Single Family Residential (SFR) Customers: District's SFR customers can receive an incentive of \$100 plus tax toward the purchase of a smart irrigation controller that uses local or onsite weather information to determine the irrigation schedule.

E. Irrigation Hardware Rebates

All District customers can receive a rebate of up to \$5 for high-efficiency sprinkler nozzles, up to \$10 for spray bodies with pressure regulation, and up to \$30 for large rotors.

F. Water Efficient Technology (WET) Incentives

The District's Commercial, Industrial, and Institutional customers can receive an incentive of \$4 per hundred cubic feet saved, up to 50% of the cost of the equipment to implement equipment changes that reduce water use; this incentive does not include the labor costs to install the equipment. Commercial and Institutional customers are eligible for an incentive of up to a maximum of \$10,000. Industrial customers are eligible for an incentive of up to a maximum of \$20,000.