

THE ACWD CONNECTION

Steps to Safely Return Water Service to Your Business

As businesses and facilities re-open following the updated Shelter-in-Place Order, a few measures should be taken to ensure water quality. Following flushing protocols prior to re-opening is recommended as quality can be impacted when water remains stagnant in vacant buildings. Follow the steps below or visit www.acwd.org/COVID19 for more detail. Flushing instructions may vary by structure.



1

Remove or bypass devices like point-of-entry treatment units prior to flushing. Set aside.



2

Take steps to prevent backflow or the siphoning of contaminants into plumbing.



3

Organize flushing to maximize the flow of water.



4

Run enough water through all outlets.



5

Flush the cold water lines first, and then the hot water lines.



6

Replace all point-of-use filters, including the filter in refrigerators. Clean and re-install or replace aerator screens.



YouTube

Water Quality Hotline: 510.668.6500

Proud to provide a reliable supply of high quality water at a reasonable price to Fremont, Newark and Union City

