



THE ACWD CONNECTION



Guide: How to Safely Return Water Service to Your Business

Is your business reopening following updates to the Alameda County Health Care Services Agency's Reopening Plan? Businesses and other entities should follow flushing protocols prior to re-opening as quality can be impacted when water remains stagnant in vacant buildings. Follow the steps below or visit www.acwd.org/COVID19 for more detail.

1. Remove or bypass devices like point-of-entry treatment units prior to flushing.
2. Take steps to prevent backflow or the siphoning of contaminants into plumbing.
3. Organize flushing to maximize the flow of water.
4. Run enough water through all outlets.
5. Flush the cold water lines first, and then the hot water lines.
6. Replace all point-of-use filters, including the filter in refrigerators. Clean and re-install or replace aerator screens.



Water Quality Hotline: 510.668.6500



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