

# THE ACWD CONNECTION

## Help on Tap - Customer Assistance Program

ACWD recognizes some customers may experience difficulty paying their water bills. Our customer assistance program, Help on Tap, provides income-qualified residential customers a \$25 credit on the bimonthly water service charge. See below for the income guidelines or visit [www.acwd.org/HOT](http://www.acwd.org/HOT) for program details and application. Customers must re-apply for the program every two years once approved.

Number of Persons in Household	Total Gross Annual Household Income
1 -2	\$49,600 or less
3	\$55,800
4	\$64,375
5	\$75,425
6	\$86,475
Each additional person, add	\$11,050



Proud to provide a reliable supply of high quality water at a reasonable price to Fremont, Newark and Union City

