

THE ACWD CONNECTION

Board of Directors Approves Increase in Help on Tap Program Credit

Customers participating in the Help on Tap Program will soon see an increase to the bimonthly bill credit from \$20 to \$25! This program provides bill payment assistance for income-qualified residential customers. The increase becomes effective March 1 and does not require action from customers currently participating. Those who enrolled in early 2017 will soon receive re-enrollment materials from the District. And with updated income guidelines, more customers may qualify.



| Number of Persons in Household | Total Combined Gross Annual Income* |
|--------------------------------|-------------------------------------|
| 1-2 | \$33,820 or less |
| 3 | \$42,660 or less |
| 4 | \$51,500 or less |
| 5 | \$60,340 or less |
| Each additional person, add | \$8,840 |



*Income guidelines effective February 1, 2019

Applications are available at www.acwd.org/HOT or call 510.668.4200

Proud to provide a reliable supply of high quality water at a reasonable price to Fremont, Newark and Union City

