

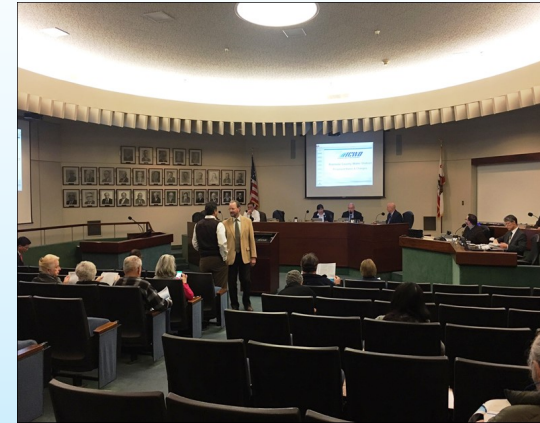
THE ACWD CONNECTION

ACWD Board of Directors Approves Two-Year Increase to Water Rates and Charges, Adopts New Emergency Stage Rates and Authorizes Policy and Program Updates

On February 7, 2019, ACWD Board of Directors adopted a two-year increase to water rates and charges. The Board also approved water shortage emergency stage rates, changes to the fireline policy and a credit increase to the Help on Tap program.

Effective March 1, customers will see a 4 percent increase to both the fixed service charge and per-unit water consumption charge. A second 4 percent is scheduled for March 1, 2020.

The average residential customer using 16 units of water will see an increase of \$4.82 per bill or \$2.41 per month starting in March. Customers will see a similar increase in March 2020.



To learn more, visit: www.acwd.org/rates

To see if you are income-qualified for a \$25 customer assistance bill credit, visit: www.acwd.org/HOT



Proud to provide a reliable supply of high quality water at a reasonable price to Fremont, Newark and Union City

