



# THE ACWD CONNECTION

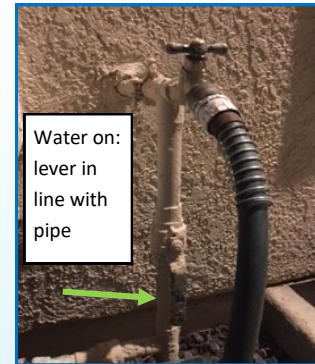


Do you know where your house valve is located and how it operates?

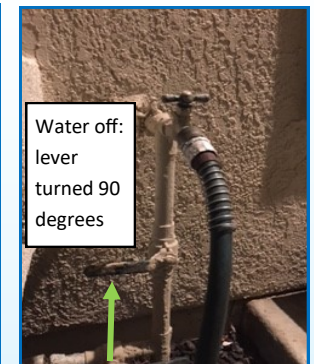
At ACWD, we often get questions about where a customer's house valve is and how it works. Most residential properties have a house valve located in the front yard near the hose bib. It is usually a separate knob or lever that can be turned on and off and controls water flow inside the home. It is the responsibility of the homeowner to operate and maintain the house valve, including repairing leaks, or replacement.

It is a good idea to locate this valve in the event you need to shutoff the water to inside your home. It is also a good practice to turn it on and off routinely to exercise the valve, helping to prevent corrosion and to ensure it is functioning properly. Should you find the water in your home will not turn on, your house valve may be the culprit. Often times, it gets turned in the off position for unknown reasons.

It is the District's responsibility to operate, maintain and supply water up to the meter. If you need the water shutoff to both your home and yard, please call our 24-hour emergency line at 510.668.6500 and a technician will be sent out to provide assistance.



Water on:  
lever in  
line with  
pipe



Water off:  
lever  
turned 90  
degrees



Blue knob on the right is a gate valve. Turn it clockwise to shutoff water and counter clockwise to turn water on



Proud to provide a reliable supply of high quality water at a reasonable price to Fremont, Newark and Union City

