

# The ACWD Connection

## HELP ON TAP: CUSTOMER ASSISTANCE PROGRAM

The Alameda County Water District recognizes that some customers may experience difficulty paying their water bills. Help on Tap provides income-qualified residential customers with a \$66.30 credit, covering 100% of the typical bimonthly water service charge.

### Income Guidelines

Number of Persons in Household	Total Gross Annual Household Income*
1-2	\$63,950 or less
3	\$71,950 or less
4	\$80,375 or less
5	\$94,125 or less
6	\$107,875 or less
Each additional person, add	\$13,750



For application information, program details and requirements, visit: [acwd.org/hot](https://acwd.org/hot).